

AAA Emails – Make Sure You Are Receiving Them!

MemberClicks-mail.net

For your personal email

Consult an online reference such as the one below, which gives instructions for ensuring that your email spam filter accepts AAA's email.

https://knowledgebase.constantcontact.com/articles/KnowledgeBase/5873-adding-email-addresses-to-a-safe-sender-list?lang=en_US

For your university email

This is a bit more challenging.

1. Go to your university IT department website reference and information materials. Search on some version of “whitelist” or “white list.” Alternately, try “spam,” or at my university’s IT help section, it was under “antispam.” Follow the instructions on how to first find your personal spam folder, or perhaps an IT spam folder, and then follow the directions to make it an allowable email. If that does not work....
2. Call your IT department and ask for their assistance. You may have to help them understand that it will limit your ability to do your professional work if you cannot receive emails from the professional society for which the university pays a membership.
3. If you have no success with the IT support specialist with whom you have tried to resolve the issue, please ask to speak with a supervisor.
4. If you cannot get satisfaction, and you need assistance from the AAA office, email us at support@aaasite.org or call (727) 940-2658 x 2004, and we will endeavor to assist. Sometimes both of us on a call with IT may help.